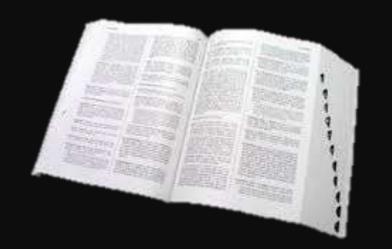
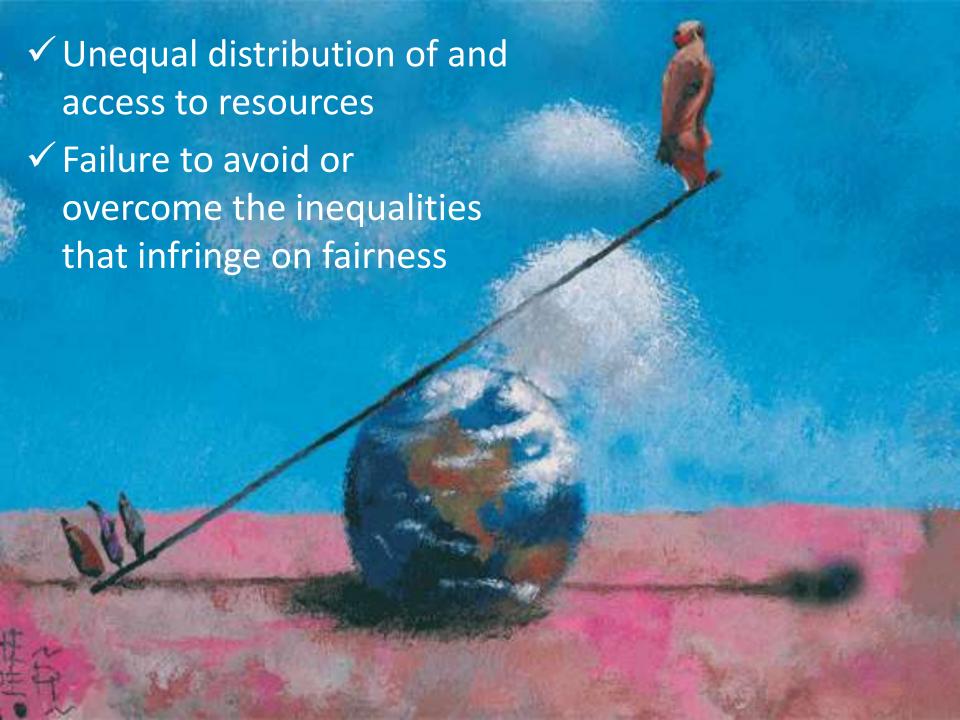


Definition of Health Equity



Absence of avoidable or remediable difference

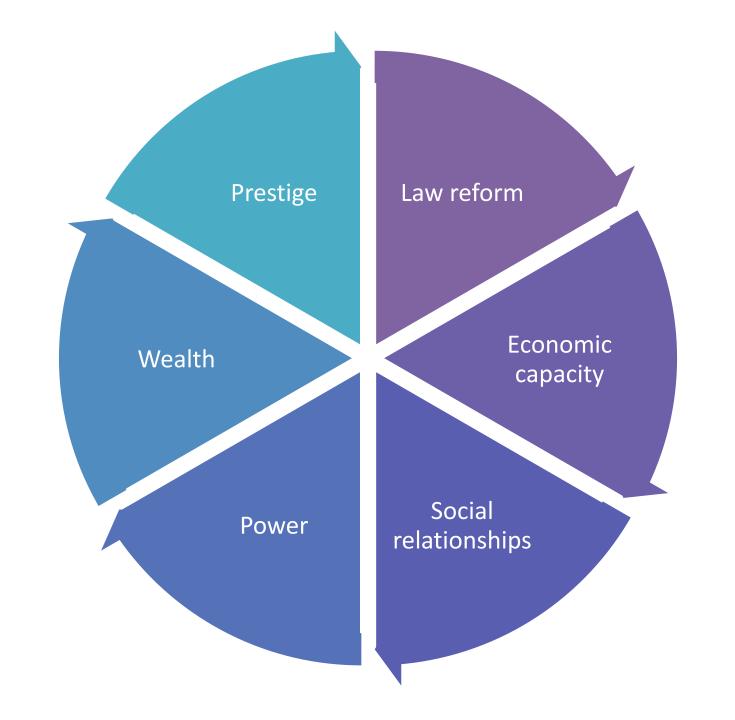






Know the we can't go it alone







Why talk about complexity?



Young man comes to the clinic and is categorized as eligible for services as a homeless patient



He has not accessed health care in the US



Arrived from Honduras (Mexico?) five years ago



Presumed to be an economic migrant



Is HIV+



Upon questioning indicates that he is a "sexual migrant"

Missed opportunities









COMMUNITIES E CHARACTERISTIC PACE PROPERTY OF THE PROPERTY LIFE PROTECTION GEND RECONCEIVED EQUAL EACCEDTA FRAMEWORK == PARTICULAR OCCUPATION COMPA **RELIGIOUS NORMS PRESENTS** PRODUCING CHILDREN CONTINUE

Why we don't...

It forces us to consider our own personal beliefs and experiences



Emotionally charge conversations and our own individual cultures of discretion

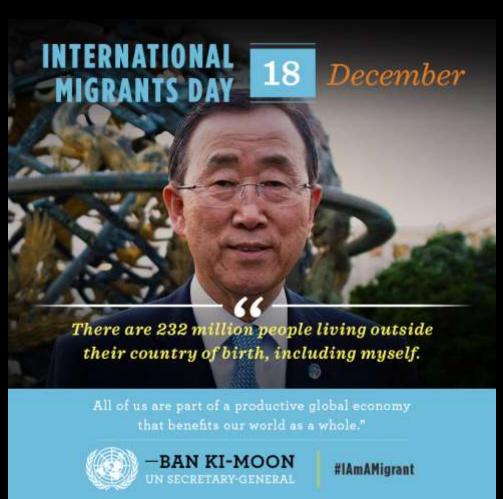


is asked if he uses condoms with every sexual encounter, and he asks "with women?" and the clinician responds "yes". What is missing in this encounter



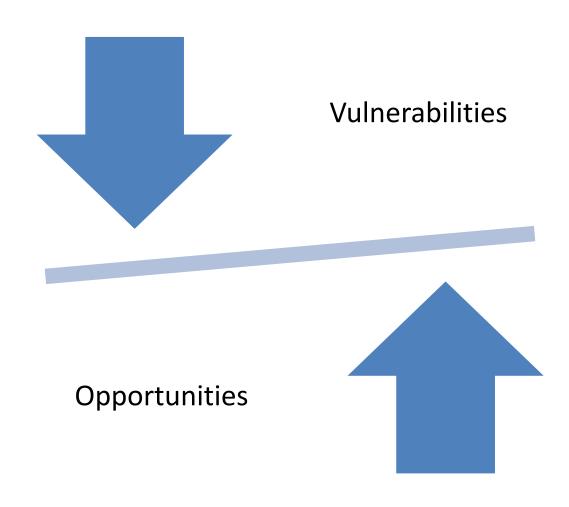
Globalization

244 million international migrants in 2015





Migration presents both...





Status of migrants is relevant to disease control, since it has been problematic for one government agency to pursue immigration control while another encourages undocumented migrants to utilize local health services

What does the intersection of poverty and health look like?

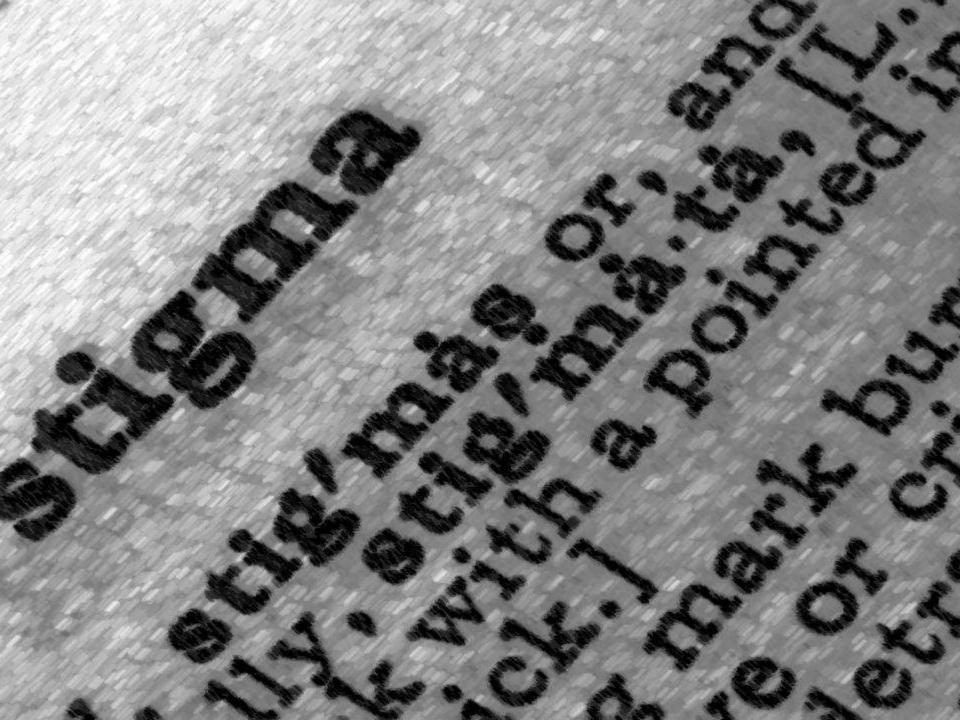


Luis from Guatemala diagnosed with pulmonary TB at age 36. Moves 4 times during the course of a 9 month treatment for TB

What does the intersection of poverty and health look like?



An 18-year-old pregnant woman working as a farmworker in Arizona. Moves to Idaho for work. Has limited transportation, no English and very little money.





Patient stated early on that she was not eating or drinking well

Missed appts led to discovery of recent trauma

Every time
HN called the
patient was
sad, numb,
and confused

Saw therapist for a bit. Slowly improving. Regular communication from HN

Due to deliver in late February, 2016

Vulnerabilities



Impatience and annoyance may be your signal of an intercultural misunderstanding

Personal
questions asked
of you by a
patient may
reflect a cultural
need for trust and
reassurance

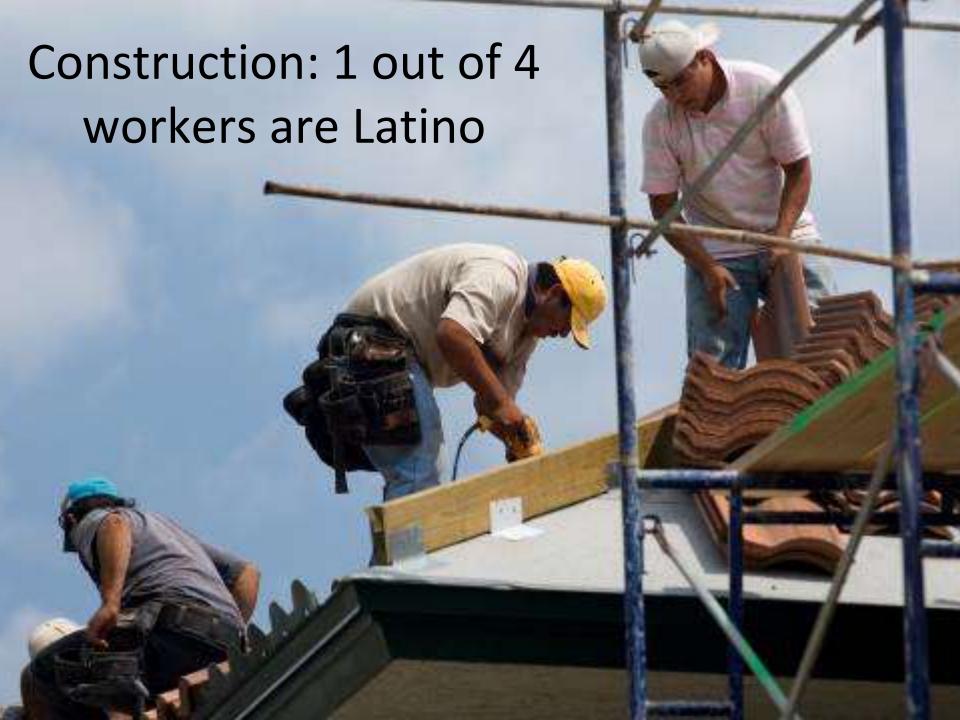
If patients repeat your instructions in exact form, there is a likelihood they do not understand. Rephrase and ask for recapitulation

Hesitation may indicate you've hit a cultural wall

Try to treat the way the patient likes to be treated rather than the way you like to be treated—be flexible



2 Latino workers die every single day



Report: Farmworker's death should have been prevented

Maria Perez Naples Daily News

December 22, 2015 Immokalee, FL-The employer of a farmworker who died picking oranges in an Immokalee grove after showing signs of heat exhaustion violated work safety regulations, according to the federal agency that investigated the man's death.

The Occupational Safety and Health Administration recently issued a citation to the contracted crew leader, Alejandro Victor García Ramos, who has been fined \$4,900.

The citation says García didn't implement a heat illness prevention program for his employees and failed to provide an environment free from recognized hazards likely to cause death or serious physical harm.

Truck hits, kills landscaper in **Texas City** KHOU

June 30, 2015

Texas City-A young man died Tuesday morning after he was hit by an 18-wheeler truck in Texas

Edson Alaniz Manzano, 20, was hit and killed around 9:30 a.m. off of Highway 146. He was apparently cutting grass on the side of the

Police said the driver cooperated with officials on the scene, gave authorities a blood sample and showed no signs of intoxication. The cause of the crash is under investigation.

Worker crushed by 2,000 pounds of marble slab

Wesley Goheen CBS46

July 17, 2015

Marietta, GA-A man is dead after the marble slabs he was unloading off a truck fell onto him. The incident happened Thursday at CLM Quality Marble and Granite on Airport Industrial Drive in Marietta.

Franco Sobrinho, 37, was unloading several slabs of granite off of a pick-up truck when he lost his footing and fell off the truck.

Two slabs of marble then fell on top of Sobrinho. The marble weighed an estimated 2,000 pounds. Sobrinho was pronounced dead at Kennestone Hospital.

OSHA is investigating the incident.

Workers Defense, OSHA investigating after death at East Austin job site

Lindsey Bramson KXAN

July 14, 2015

Austin-On Tuesday, labor groups held a vigil for 28-year-old Ramiro Loa, a construction worker who died late last month. Loa fell three stories from the Eastside Station Apartments on East 4th street.

The Occupational Safety and Health Administration confirms the incident is under investigation. More importantly, The Workers Defense Project wants to do whatever it can to make sure accidents like this don't happen again.

Police identify man killed in Union Township tractor accident

GoErie.com May 24, 2015

Union City, PA-State police have identified a man killed when a tractor rolled over in Union Township on Saturday.

Police said at some point between 11:30 a.m. and 6:20 p.m. a Bobcat tractor operated by Goffredo Ianiro, 56, of Erie, flipped over on a steep grade, pinning Ianiro to the ground.

Ianiro was pronounced dead at the scene by Erie County Deputy Coroner John Maloney. Police said Ianiro's death was accidental.

'Top-notch' Hazelton **Dairy Employee who Drowned Identified**

Alex Riggins Magic Valley

February 21, 2016

Hazelton, ID- The owner of a dairy where a worker drowned in a waste pond Tuesday said the man was a hard-working father and "top-notch guy."

Ruperto Vazquez-Carrera, 37, of Hazelton was pulled from the waste pond about 4 p.m. Tuesday, about 10 hours after the feed truck he was driving was found submerged in the pond.

The cause of death was accidental drowning, Jerome County Coroner Gerald Brant said.



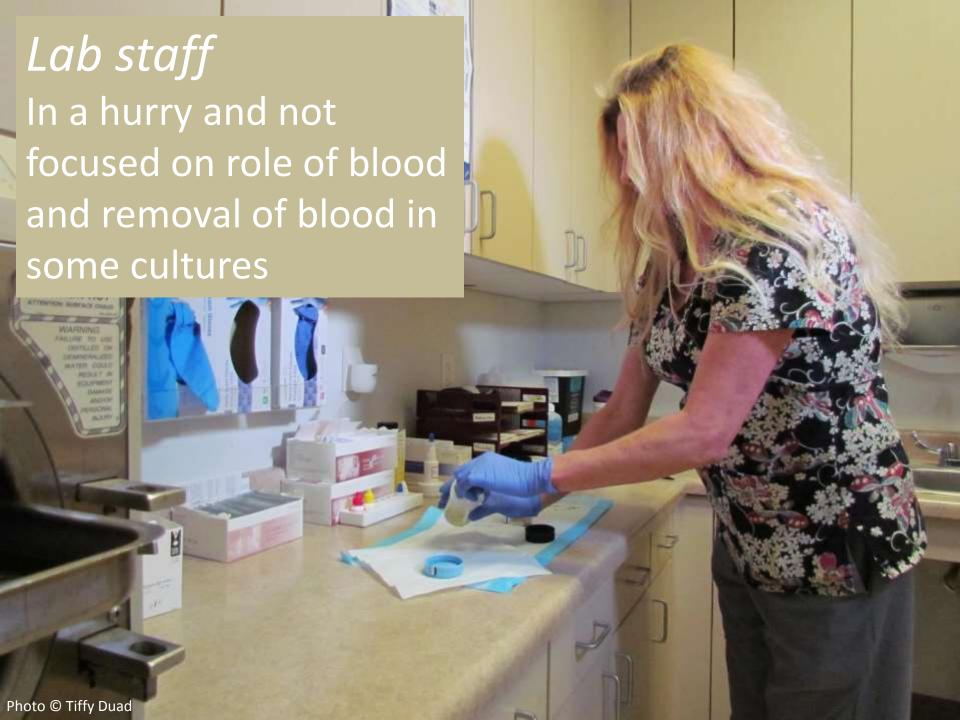
Front desk staff

AA staff person who can recall that through segregation she could not get services at site as a child

Eligibility staff

Views use of benefits as a weakness







Medical Assistant

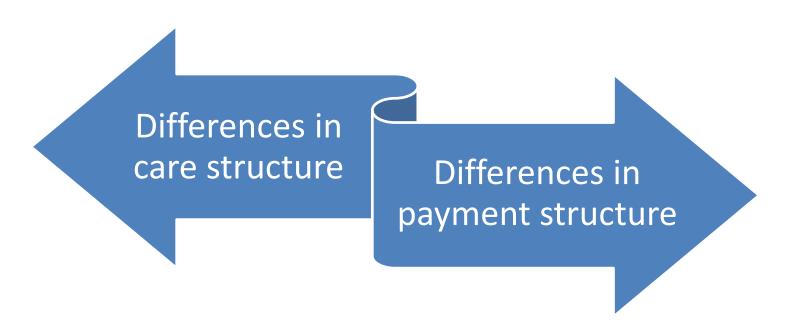
Speaks the language but from another region and does not know some of the nuances



Clinician

Feels patient should want the gold standard (The Spirit catches you and you fall down)

INTEGRATING SYSTEMS



Safety net systems for which unauthorized migrants may not be eligible



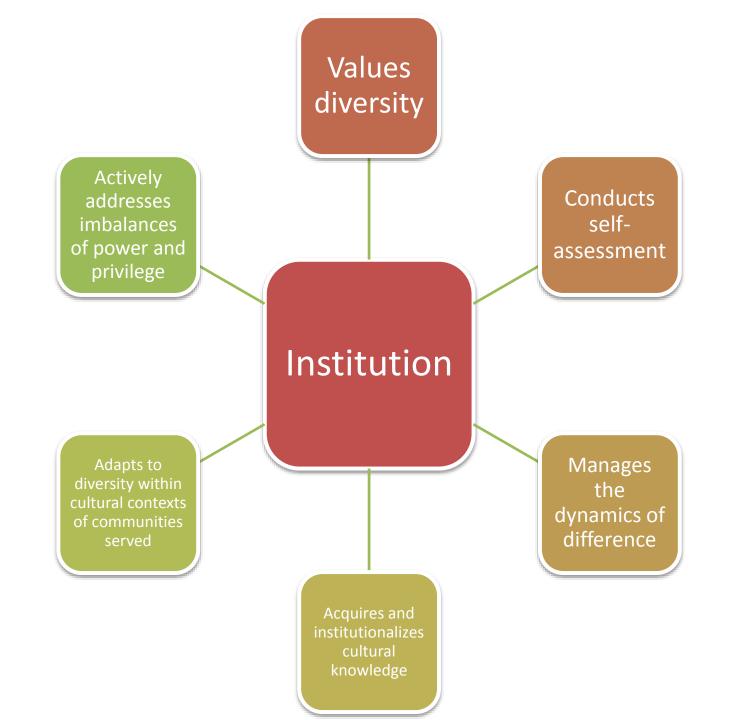
An individual and organization-wide commitment to an ongoing process of working toward equity in multicultural contexts both internally and in partnership with communities.

A defined set of values, policies, and practices

Building capacity to gain cultural knowledge and value cultural strength and diversity

Navigating the dynamics of difference

Addressing individual and organizational cultural biases





Personal

Courage

- Be present
- Take risks
- Lower your defenses

Curiosity

- Have a flexible mind and an open heart
- Willing to accept alternative perspectives
- Have a desire to learn

Structural Vulnerability Domains and Potential Sample Questions	
Financial Status	How do you make money?
	Do you have any difficulties doing this work?
	Do you have enough money to live comfortably—pay rent, get food, pay utilities and phone, basic living
	supplies?
	Do you run out of money at the end of the month?
	Do you receive any forms of government assistance?
	Are there other ways you make extra money or do you depend on anyone else for their income?
	Have you ever been unable to pay for medical care or medicines at the pharmacy? Do you have access to
	preventive and primary care?
Residence	Where do you sleep?
	How long have you lived there?
	Is that a stable or reliable place for you to live?
	Do you feel the place that you live is safe and clean?
Risk Environments	Are you exposed to any toxins?
	Are you exposed to any violence?
	Are you exposed regularly to drug use?
Food Access	Do you have adequate nutrition and access to healthy food?
	What does your regular diet consist of?
Social Network	Which people make up your social network, family and friends? Is this network health or unhealthy for you?
	Do you have people who function as a social support system for you when needed?
Legal Status	Do you have any legal trouble?
	Do you fear any repercussions related to your legal status?
	Are you eligible for public services?
Education	Are you able to read? In what language(s)?
	What level of education have you reached?
Discrimination	Have you experienced discrimination based on your skin color, your accent or where you are from?
	Have you experienced discrimination based on your gender or sexual orientation?
	Have you experienced discrimination for any other reason?
Presumed Worthiness	The clinician could ask themselves if this person is likely to be considered by others as someone not to be
	trusted because of aspects of their appearance, ethnicity, accent, addiction status, personality, or other
	traits.
	The clinician could ask themselves if other people are likely to assume that the patient deserves their plight
	in life or their sickness due to any of their traits.
	The clinician could ask themselves if other people are likely to assume that the patient does not deserve top
	quality health care due to any of their traits.

Any questions?



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